Rugged Mobile Computer providers, TouchStar Technologies, is pleased to announce that Hill's Panel Products (HPP) has chosen to implement Honeywells CT50 as part of its new electronic proof of delivery solution. The solution will increase operational efficiencies across its fleet of delivery vehicles. It will also enable HPP to be the first company in the furniture sector to implement proof of delivery technology.

Hill's Panel Products (HPP) are a leading supplier of furniture components based in the UK. Since its formation in 1991, HPP has grown rapidly and are now seen as market leaders in the furniture sector. HPP recognise in order to support its continued growth, it needs to be at the forefront of technology. The decision to implement the new technology enables HPP to enhance its current delivery process and to improve customer service.

Prior to selecting the CT50, HPP were running a paper- based system to schedule and manage its daily deliveries. Replacing the old paper based system, the new solution is fully paperless, resulting in a more efficient and seamless delivery process. Drivers will now be able to perform their daily vehicle checks, receive job lists and confirm proof of delivery all electronically using a rugged PDA. Driver location and jobs are tracked in real time enabling office staff to inform customers of any changes in delivery information, significantly improving customer satisfaction levels.

The CT50 is Honeywell's latest generation rugged PDA. The CT50 is Honeywell's most advanced mobile computer with a built in scanner and IP67 rating, it's perfect for HPP's drivers out in the field.

The CT50 rugged PDA, communicates directly with the cloud based back office system enabling real time communication between the office staff and the driver. Electronic proof of deliveries are sent in real time to the back office system, facilitating quicker invoicing and payments to HPP's customers.

Dan Mounsey from HPP explains "Whenever we speak to customers one of the things they repeatedly say is important to them is clear and timely paperwork. The introduction of the electronic proof of delivery system will help us significantly improve the service we can offer in this area as well as increasing the efficiency of our internal processes".