



## TOUCHSTAR “CLEAN UP” WITH ROBERT SCOTT & SONS LTD

**With a need for innovative, cutting-edge infrastructure that supports customer service and company growth, the implementation of TouchStar’s rugged TS8000 handheld terminals are set to help Robert Scott & Sons Ltd streamline process efficiency and optimise streamline process efficiency and optimise productivity within their new Rochdale based manufacturing and distribution operation.**

Established in 1925, Robert Scott & Sons Ltd is a family run business based in Saddleworth providing a wide range of cleaning equipment including mops, brushes, cloths, dusters and other specialised equipment. With more than 2,000 clients in the UK and across the world, Robert Scott’s wealth of experience places them in a unique position to respond to the needs of this rapidly growing market which covers a multitude of market sectors. The company places a big emphasis on having the right infrastructure in place to carry out the demands of the customers and manage growth.

As part of the company’s ongoing expansion, Robert Scott were looking to implement a new warehouse system that would secure additional efficiency and productivity within their brand new distribution facility in Rochdale. As part of this system, Robert Scott selected the rugged TS8000 handheld by TouchStar Technologies. The new IT system will integrate TouchStar’s latest generation RF handheld with Empirica, the state of the art warehouse management system from Chess Logistics Technology. The system is set to support fast and accurate data capture, key in securing the additional productivity gains through the goods in, put away and picking operation. In addition, the rollout of RF solution will also provide the additional functionality for stock replenishment and cycle counting.

Daniel Scott, Operations Director, explains, “Following a thorough testing process it became clear that the TS8000 was a superior product that was both fit for purpose whilst providing advanced, flexible and future proofed technology. TouchStar provide the equipment and the 24/7 support so we are confident that we have access to the levels of support to fully optimise our real time operation.”

Peter Marsh, Sales Director at TouchStar, adds, “I am delighted that Robert Scott has chosen to work with us on their new system implementation. Having worked on a number of successful implementations with Chess, we were able to put forward a solution that will integrate effectively within their operation and that will continue to grow as they do. We look forward to continuing our relationship with Robert Scott for many years to come.”